### BAY SPRINGS TELEPHONE COMPANY, INC.

TC-120-0008-00

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#### PRELIMINARY STATEMENT

This tariff, General Exchange Tariff #2, is cancelling and replacing in its entirety General Exchange Tariff #1.

Effective January 1, 2022, the details of services provided by Bay Springs Telephone Company, Inc. which were previously contained in this tariff are no longer provided pursuant to tariffs filed with the Mississippi Public Service Commission. The two exceptions to this are the 1) Lifeline Assistance Program, and 2) Intrastate Interexchange Access Service. The rates, terms, and conditions for the deregulated services may be found in the Bay Springs Telephone Company Customer Service Agreement and its Price List located online at the Company's website at www.tec.com.

This tariff contains regulations and rates applicable to the provision of the Lifeline Assistance Program and switched access services by Bay Springs Telephone Company, Inc.

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#### LOCAL EXCHANGE SERVICE TARIFF

Rates, terms, and conditions for the deregulated services may be found in the Bay Springs Company Customer Service Agreement and its Price List located online at the Company's website at www.tec.com.

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#### LOCAL EXCHANGE SERVICE MAPS

Rates, terms, and conditions for the deregulated services may be found in the Bay Springs Company Customer Service Agreement and its Price List located online at the Company's website at www.tec.com.

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#### SERVICE CONNECTION CHARGES

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#### GENERAL EXCHANGE TARIFF

#### LOW-INCOME ASSISTANCE PROGRAM

#### General

The Company, as part of its obligations as an Eligible Telecommunications Carrier, offers one low-income assistance program. This program, Lifeline Assistance, is offered under the terms and conditions provided below:

#### Lifeline Assistance

#### A. General

- 1. Lifeline Assistance Program consists of one program, Lifeline Assistance. This program was developed to reduce rates for low income customers. The Company participates in this assistance program to increase the availability of telecommunications services to all consumers in its serving areas. The structure of this program is outlined in the following paragraphs.
  - a. Where available, the broadband Internet access service provides a minimum broadband speed of 18 Mbps downstream/2 Mbps upstream and a minimum usage allowance of 1,000 Gigabytes per month. Dialup service does not qualify as a broadband Internet access service for purposes of Lifeline Assistance.
  - b. If minimum broadband speed is not available, the subscriber may receive support for the highest performing generally available residential offering that meets or exceeds 4 Mbps downstream/1 Mbps upstream.
- 2. Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives a federally subsidized credit toward the monthly cost of primary residential telephone service or broadband Internet access service. The Lifeline Assistance Program shall also be extended beyond a telephone subscriber's participation in the means-based programs referenced in paragraph 4.B.2.a. following to also include any individual in the telephone subscriber's household. The telephone subscriber must, however, demonstrate that the household member relied upon for eligibility is eligible and participating in any of the means-based programs and that the telephone subscriber is the financially responsible party for the qualifying member of his or her household, or that the eligible household member is the telephone subscriber's dependent pursuant to the rules and regulations of the Internal Revenue Service. Alternatively, to constitute a qualifying customer eligible to receive Lifeline Assistance, a customer must meet the income level requirements set forth in paragraph

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#### LOW-INCOME ASSISTANCE PROGRAM (Continued)

#### <u>Lifeline Assistance (Continued)</u>

#### B. Regulations

- 1. A customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size;
  - a. For purposes of these rules, "income" is defined as all income actually received by all members of a household. This includes salary before deduction for taxes, public assistance benefits, social security payments, pensions, unemployment compensation, veteran benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, lottery winnings, and the like. The only exceptions are student financial aid, military housing and cost-of living allowances, irregular income from occasional small jobs such as baby-sitting or lawn mowing, and the like.
  - b. A "household" is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen (18) years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen (18) living with their parents or guardians are considered to be part of the same household as their parents or guardians.
- 2. Each subscriber to Lifeline Assistance must certify in writing to the Company, under penalty of perjury, that he/she receives benefits under a program outlined in sub-paragraph 4.B.2.a., below, and must, on the same document, agree to notify the Company if he/she ceases to participate in the program(s). The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain all such subscriber certifications in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators.

M1 – Material formerly found on this page found on Section IV, 2<sup>nd</sup> Revised Sheet 17-A-1.

M2 – Material found on this page formerly found on Section IV, 8th Revised Sheet 17.

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#### LOW-INCOME ASSISTANCE PROGRAM (Continued)

#### <u>Lifeline Assistance (Continued)</u>

- B. Regulations (Continued)
  - 2. (Continued)
    - a. Unless other eligibility requirements are established by the Commission, Lifeline Assistance is also available to all residential subscribers who participate in one of the following programs:
      - (1) Medicaid,
      - (2) Supplemental Nutrition Assistance Program (SNAP),
      - (3) Supplemental Security Income (SSI),
      - (4) Veterans Pension and Survivors Benefits, or
      - (5) Section 8 Federal Public Housing Assistance (FPHA).
  - 3. Qualifying subscribers must provide the Company with acceptable documentation as proof of their eligibility to receive Lifeline service under the income-based or program-based requirements; the documentation must be securely retained by the company. If the Company has a reasonable basis to believe that the subscriber no longer meets the qualifying criteria for Lifeline Assistance, the Company must notify the subscriber of impending termination of the subscriber's Lifeline Assistance in writing separate from the subscriber's monthly bill. If the subscriber fails to provide proof of eligibility within thirty (30) days following the Company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from Lifeline Assistance within five (5) business days after the expiration of the subscriber's time to respond to the request.
  - 4. A subscriber who requests de-enrollment must be de-enrolled by the Company within (2) business days after the request.

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#### LOW-INCOME ASSISTANCE PROGRAM (Continued)

#### Lifeline Assistance (Continued)

#### В. **Regulations (Continued)**

- If the Company receives notification from the program administrator that the subscriber is receiving Lifeline service from another telecommunications carrier or that more than one member of a subscriber's household is receiving Lifeline service, the subscriber will be de-enrolled from Lifeline Assistance without notice within five (5) business days following the Company's receipt of that notice.
- 6. The program administrator will confirm a subscriber's continued eligibility to receive Lifeline Assistance on an annual basis by requiring the subscriber to sign a certification as to his/her present qualifications for Lifeline Assistance. The program administrator must notify the subscriber in writing separate from the subscriber's monthly bill that failure to respond to the recertification request will trigger de-enrollment. If the subscriber fails to provide proof of eligibility within sixty (60) days following the program administrator's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from Lifeline Assistance within five (5) business days after the expiration of the subscriber's time to respond to the recertification efforts.
- 7. A subscriber may elect at the time of subscription to Lifeline Assistance to receive Toll Blocking as part of Lifeline Assistance. "Toll Blocking" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence. Local service deposit requirements will be waived for customers, who voluntarily receive Toll Limitation Service.
- 8. Lifeline Assistance will not be disconnected for non-payment of toll charges, however, in the event toll charges are not paid within ten (10) days of the mailing of the Company bill, the Company will implement Toll Blocking immediately thereafter. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.

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#### LOW-INCOME ASSISTANCE PROGRAM (Continued)

#### <u>Lifeline Assistance (Continued)</u>

#### B. Regulations (Continued)

- 9. The Company may not collect a service deposit in order to initiate Lifeline Assistance if the qualifying low-income subscriber voluntarily elects Toll Blocking from the Company, where available. If Toll Blocking is unavailable, then the Company may charge a service deposit.
- 10. Lifeline subscribers may apply their Lifeline discount to the Company's voice telephone service, family shared calling plans, broadband Internet access service, broadband Internet bundled service packages, or packages containing optional calling features available to Lifeline customers. The calling plan must be in the name of the eligible subscriber, and a household may receive only one Lifeline supported service. Partial payments from Lifeline subscribers purchasing bundled packages or packages containing optional calling features will first be applied to pay down the allocated price of the Lifeline voice services.
- 11. One low income credit is available per household and is applicable to the primary residential connection only.
- 12. A Lifeline customer may subscribe to any local service offering available to other residential customers.
- 13. The PIC charge will not be billed to Lifeline customers who subscribe to Toll Blocking and do not pre-subscribe to a long distance carrier.

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#### GENERAL EXCHANGE TARIFF

#### LOW-INCOME ASSISTANCE PROGRAM (Continued)

#### <u>Lifeline Assistance (Continued)</u>

#### C. Credits

1. The following monthly credit\* will apply for each customer eligible for Lifeline Assistance:

Monthly Credit\*

a) Federal Credit

\$ 9.25\*\*

**Total Credit Amount** 

\$ 9.25

This credit will first be applied to the Federal Subscriber Line Charge, if applicable, and any additional credit balance will be applied to the Lifeline Assistance supported service.

- 2. The Company shall apply the baseline payments received by the administrator of the Federal Lifeline Assistance program to waive the qualifying customer's Federal End User Common Line Charge. The Company shall apply any additional amount to the qualifying customer's basic local exchange service rate.
- 3. Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.
- 4. Each eligible Lifeline customer who elects to receive Toll Blocking service will receive the credit below, not to exceed the amount of the Toll Blocking service monthly charge.

Monthly Credit

a) Toll Limitation Service Credit

\$ 2.00

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<sup>\*</sup> Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.

<sup>\*\*</sup> The Federal Subscriber Line Charge Credit will equal the Federal Subscriber Line Charge as approved by the FCC. Credit is based on the FCC Subscriber Line Charge in effect at the time of filing.

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#### GENERAL EXCHANGE TARIFF

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### CONNECTION WITH CUSTOMER PROVIDED EQUIPMENT AND FACILITIES

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#### LINE EXTENTION CHARGES

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#### GENERAL RULES AND REGULATIONS

Rates, terms, and conditions for the deregulated services may be found in the Bay Springs Company Customer Service Agreement and its Price List located online at the Company's website at www.tec.com.

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#### **DEFINITIONS**

Rates, terms, and conditions for the deregulated services may be found in the Bay Springs Company Customer Service Agreement and its Price List located online at the Company's website at www.tec.com.

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#### INTRASTATE CONCURRENCE

#### INTRASTATE INTEREXCHANGE CARRIER ACCESS SERVICE TARIFF

The Company concurs in the rates, rules and regulations in effect as of July 1, 2019, of the John Staurulakis Inc. (JSI) Interstate Access Services tariff for intrastate use and makes itself a party to such rates and charges, as filed with the FCC by JSI, until this concurrence is revoked or canceled by the Company. The Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Company subject to the jurisdiction of the Mississippi Public Service Commission as it applies. The traffic sensitive rates and charges shall apply to all terminating traffic transported over BellSouth facilities pursuant to interconnection or resale arrangements between BellSouth and other telecommunications providers. Exceptions to this adoption of the tariff schedules are as follows:

**EXCEPTIONS:** 

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#### GENERAL EXCHANGE TARIFF

## INTRASTATE INTEREXCHANGE CARRIER ACCESS SERVICE TARIFF (Continued)

#### **EXCEPTIONS:**

1) End User Common Line Charge -- FCC End User Charges Do Not Apply

2) Carrier Common Line. The carrier common line charge is:

Rate

Originating, per MOU

 Non-Toll Free
 \$0.062500

 Toll Free Only
 \$0.000000

3) Switched Access Rates (Per MOU)

a. Local Switching

Originating

Non-Toll Free \$0.059914 Toll Free Only \$0.008050

b. Information Surcharge

Originating

Non-Toll Free \$0.000198 Toll Free Only \$0.000221

c. Joint Tandem Switch Transport\*

Per Originating Toll Free Only

Access Minute Per Tandem \$0.001000

d. Toll Free Data Base Access Service Queries

Per Query

Basic \$0.002224 Vertical Feature \$0.002224

<sup>\*</sup>The Joint Tandem Switched Transport rate element applies per tandem to originating toll free minutes only in lieu of the Tandem Switched Facility, Tandem Switched Termination and Tandem Switching rate elements as of July 1, 2021.

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#### GENERAL EXCHANGE TARIFF

# INTRASTATE INTEREXCHANGE CARRIER ACCESS SERVICE TARIFF (Continued)

#### **EXCEPTIONS:**

- 4) Predesignated Interexchange Carrier (PIC) Change Charge Submitted using manual methods (one jurisdiction) \$ 5.50
- 5) PIC Submitted using manual methods when both the interLATA PIC and intraLATA PIC selections are changed simultaneously, each jurisdiction.

\$ 2.75

Intrastate Billing and Collection will be provided on a per billed message basis, with full recourse of any uncollectible or unbillable message to the toll carrier, at the following rate:

Per billed message

\$0.1242

6) Terminating switched access rates – Bay Springs Telephone Company, Inc., adopts the John Staurulakis Inc.'s (JSI) Interstate Access Charge Tariff FCC No. 1, effective as of July 1, 2019, and any successive issues thereto, as approved by the FCC for intrastate use. Pursuant to FCC Docket DA 13-564, Adopted and Released March 27, 2013, Appendix, Final Rules.

#### INTRASTATE SPECIAL SERVICE TARIFF

The Company adopts John Staurulakis Inc.'s (JSI) Interstate Access Charge Tariff for intrastate use effective as of July 1, 2019, as filed with the FCC by JSI, and any successive issues thereto, as approved by the FCC. This tariff includes all the rules, regulations, rates and charges under which intrastate special access services will be offered.

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#### INTRASTATE ACCESS TARIFF - VOIP TRAFFIC

#### **General**

The term "Toll VoIP-PSTN Traffic" denotes a customer's interexchange voice traffic exchanged with the Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. "Toll VoIP-PSTN Traffic" originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

Customer(s) denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including but not limited to Interexchange Carriers (IXCs), End Users and other telecommunications carriers or providers originating or terminating Toll VoIP-PSTN Traffic.

The following provision applies to the treatment of Toll VoIP-PSTN Traffic pursuant to the Federal Communications Commission's Part 51 Interconnection Rules and in compliance with the Federal Communications Commission's Report and Order and Further Notice of Proposed Rulemaking in cc Docket Nos. 96-45 and 01-92; GN Docket No. 09-51; WC Docket Nos. 03-109, 05-337, 07-135 and 10-90; and WT Docket No. 10-208, adopted October 27, 2011, and released November 18, 2011 (FCC 11-161). In the absence of an interconnection agreement between the Company and the customer specifying the treatment of Toll VoIP-PSTN Traffic, the Company will bill the customer the applicable switched access rates and charges specified in Section 17.2 of the JSI FCC Tariff 1, on all jurisdictionally intrastate voice traffic identified as Toll VoIP-PSTN Traffic. Specifically, this section establishes the method of separating such traffic (referred to in this tariff as "Toll VoIP-PSTN Traffic") from the customer's traditional intrastate access traffic, so that Toll VoIP-PSTN Traffic can be billed in accordance with the FCC Order.

This section will be applied to the billing of switched access charges to a carrier that is a local exchange carrier only to the extent that the carrier has also implemented billing of interstate access charges for intrastate Toll VoIP-PSTN Traffic in accordance with the FCC Order.

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#### INTRASTATE ACCESS TARIFF - VOIP TRAFFIC - (CONTINUED)

#### **Call Signaling**

All Call Signaling must be in accordance with FCC 11-161, released November 18, 2011, paragraphs 714 through 717.

Depending on the signaling system used by the customer in its network, the customer's facilities shall transmit the following call signaling information to the Company on traffic the customer's end users originate which is handed off for termination the Company's network, in compliance with FCC 11-161.

#### (A) Signaling System 7 (SS7) Signaling

When the customer uses SS7 signaling, it will transmit the Calling Party Number (CPN) or, if different from the CPN, the Charge Number (CN) information in the SS7 signaling stream. (ref. FCC 11-161, Para. 714)

#### (B) <u>Multi-Frequency (MF) Signaling</u>

When the customer uses MF signaling, it will transmit the number of the calling party or, if different from the number of the calling party, the Charge Number (CN) information in the MF Automatic Number Identification (ANI) field. (ref. FCC 11-161, paras. 715-716)

#### (C) Internet Protocol (IP) Signaling

When the customer uses IP signaling, it will transmit the telephone number of the calling party or, if different from the telephone number, the billing number of the calling party. (ref. FCC 11-161, para. 717)

#### Rating of VoIP-PSTN Traffic

The Company will bill the customer the applicable switched access rates and charges specified in Section 17.2 of the JSI FCC Tariff 1, on all jurisdictionally intrastate voice traffic identified as Toll VoIP-PSTN Traffic effective with such traffic beginning on July 1, 2019.

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#### INTRASTATE ACCESS TARIFF - VOIP TRAFFIC - (CONTINUED)

#### Calculation and Application of Percent-VoIP-Usage Factor

The Company will determine the number of intrastate Toll VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied by applying an originating Percent VoIP Usage (OPVU) factor to the total intrastate access MOU originated by a Company end user and delivered to the Customer and by applying a terminating PVU (TPVU) factor to the total interstate access MOU terminated by a customer to the Company's end user.

The OPVU and the TPVU will be derived and applied as follows:

- (A) The customer will calculate and furnish to the Company an OPVU factor, along with supporting documentation, representing the percentage of the total intrastate access MOU that the customer exchanges with the Company in the State, that is sent to the Company and that originated in IP format.
- (B) The customer will calculate and furnish to the Company a TPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total terminating intrastate access MOU that the customer exchanges with the Company in the State that is sent to the Company and originated in IP format.
- (C) The OPVU, TPVU and supporting documentation shall be based on information that is verifiable by the Company including but not limited to the number of the customer's retail VoIP subscriptions in the State (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information. The customer shall not modify its reported PIU factor to account for VoIP-PSTN traffic.
- (D) After the Company verifies the OPVU and TPVU provided by the customer the Company will apply the OPVU and TPVU factors to the associated intrastate access MOU as indicated (H) a. and (H) b. below.

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#### INTRASTATE ACCESS TARIFF - VOIP TRAFFIC - (CONTINUED)

#### Calculation and Application of Percent-VoIP-Usage Factor (Continued)

The OPVU and the TPVU will be derived and applied as follows: (Continued)

- (E) In the event that the Company cannot verify the customer's OPVU and/or TPVU, the Company will request additional information to support the OPVU and/or TPVU, during this time no changes will be made to the existing OPVU and/or TPVU. The customer shall supply the requested additional information within 15 (fifteen) days of the Company's request or no changes will be made to the existing OPVU and/or TPVU. If after review of the additional information, the customer and Company establish a revised and mutually agreed upon OPVU and/or TPVU factor, the Company will begin using the new factor with the next billing period.
- (F) If the dispute is unresolved the customer may request that verification audits be conducted by an independent auditor, at customer's sole expense. During the audit, the most recent undisputed OPVU and/or TPVU factor will be used by the Company.
- (G) In the absence of an interconnection agreement, at no time will the Company allow an OPVU and/or TPVU factor greater than the applicable State percentage as identified in Paragraph 963 of the FCC Order. Payment for all VoIP-PSTN Traffic is required to be paid within 30 days from date of invoice and subject to all collection proceeding available under this intrastate access tariff, State law or other collection procedures.

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#### INTRASTATE ACCESS TARIFF - VOIP TRAFFIC - (CONTINUED)

#### Calculation and Application of Percent-VoIP-Usage Factor (Continued)

The OPVU and the TPVU will be derived and applied as follows: (Continued) INTRASTATE ACCESS TARIFF - VOIP TRAFFIC - (CONTINUED)

- (H) If the customer does not furnish the Company with an OPVU and/or TPVU, the Company will bill full access rates until an OPVU and/or TPVU factor is received. Billing at Toll-VoIP-PSTN Traffic rates for Toll VoIP-PSTN Traffic will commence beginning with the date the OPVU and/or TPVU factor is received by the Company from the customer as noted following (Continued):
  - a. <u>Initial OPVU and/or TPVU Factor</u> If the OPVU and/or TPVU factor is not available and/or cannot be implemented in the Company's billing systems by January 1, 2012, once the factor is available and can be implemented the Company will adjust the customer's bills to reflect the OPVU and/or TPVU factors retroactively to January 1, 2012. In calculating the initial OPVU and/or TPVU factors, the Company will take the customer-specified OPVU and/or TPVU factor into account retroactively to January 1, 2012, provided that the customer provides the factor to the Company no later than April 15, 2012;
  - b. OPVU and/or TPVU Factor Verification On a quarterly basis, the Company may ask the customer to verify the OPVU and/or TPVU factor furnished to the Company and customer may ask the Company to verify the application of the OPVU and/or TPVU factor applied in its billing system. The party so requested shall comply within 15 days of the request and shall provide the verifiable records and other information used to determine the OPVU and/or TPVU factor and application thereof.

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#### INTRASTATE ACCESS TARIFF - VOIP TRAFFIC - (CONTINUED)

#### Calculation and Application of Percent-VoIP-Usage Factor (Continued)

The OPVU and the TPVU will be derived and applied as follows: (Continued

c. OPVU and/or TPVU Factor Verification — On a quarterly basis, the Company may ask the customer to verify the OPVU and/or TPVU factor furnished to the Company and customer may ask the Company to verify the application of the OPVU and/or TPVU factor applied in its billing system. The party so requested shall comply within 15 days of the request and shall provide the verifiable records and other information used to determine the OPVU and/or TPVU factor and application thereof.

BAY SPRINGS TELEPHONE COMPANY, INC.

**SECTION 11** 

TC-120-0008-00

All Exchanges in Certificated Areas (N)

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#### RURAL ILEC PRICE REGULATION PLAN

Rates, terms, and conditions for the deregulated services may be found in the Bay Springs Company Customer Service Agreement and its Price List located online at the Company's website at www.tec.com.

BAY SPRINGS TELEPHONE COMPANY, INC.

**SECTION 12** 

TC-120-0008-00

All Exchanges in Certificated Areas (N)

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#### **EXPLANATORY MARKINGS**

The following letters, when entered along the right margin of a Tariff Page, have the meanings shown:

- (C) To signify change in regulation
- (D) To signify discontinued rate or regulation
- (I) To signify a rate increase
- (N) To signify a new rate or regulation
- (R) To signify a rate reduction
- (T) To signify a change in text, but no change in rate or regulation