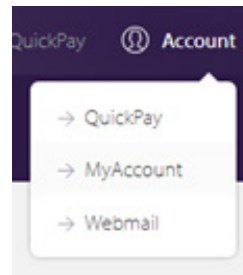


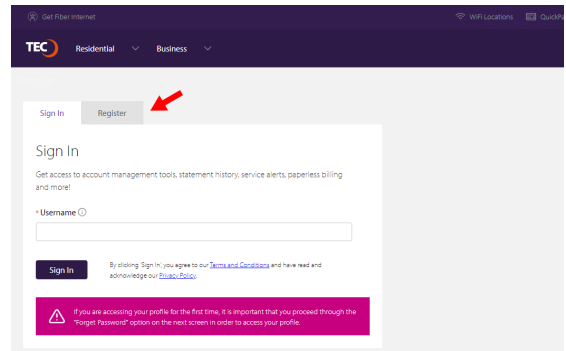


Advanced Customer Portal How To: How To Register

1. Visit www.tec.com/login or click Account > My Account from the top site navigation on www.tec.com



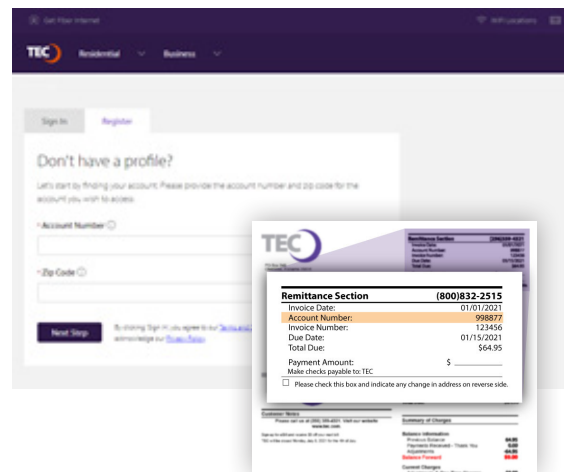
2. Click the "Register" tab



3. Enter your TEC account number and your service location zip code.

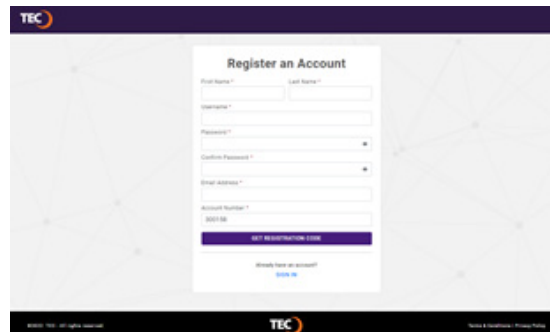
Note: Your account number can be found in the upper right corner of your monthly statement. See example to the right.

Once you provide the required information, click the "Next Step" button.



4. You will be redirected to the Register an Account page where you will provide the necessary account information.

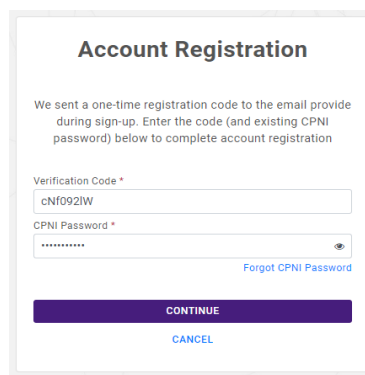
Once you have filled out the form, click the "Get Registration Code" button.

A screenshot of the 'Register an Account' form on the TEC website. The form is titled 'Register an Account' and includes fields for 'First Name', 'Last Name', 'Username', 'Password', 'Confirm Password', 'Email Address', 'Account Number', and 'Address'. A prominent purple button labeled 'GET REGISTRATION CODE' is at the bottom of the form. Below it, there is a smaller link that says 'Already have an account? Sign in'. The TEC logo is visible in the top left and bottom right corners of the page.

5. An email will be sent to your contact email address containing a registration code.
6. After supplying the registration code, you will be asked to enter the registration code (from email), as well as your CPNI password.

Once you have supplied the necessary information, click the "Continue" button.

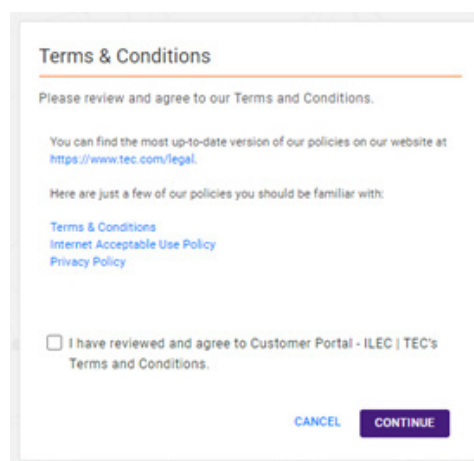
Note: If you do not know your CPNI password, click the "Forgot CPNI Password" link to begin the retrieval process.

A screenshot of the 'Account Registration' verification screen. The title is 'Account Registration'. Below the title, it says 'We sent a one-time registration code to the email provide during sign-up. Enter the code (and existing CPNI password) below to complete account registration'. There are two input fields: 'Verification Code *' with the value 'cNf092lW' and 'CPNI Password *' with masked characters. A link 'Forgot CPNI Password' is next to the password field. At the bottom, there are two buttons: a purple 'CONTINUE' button and a blue 'CANCEL' link.

7. Next, you will be asked to read and agree to TEC's Terms and Conditions.

If you have read and agree to our terms and conditions, click the checkbox to acknowledge agreement, then click the "Continue" button.

8. You will then be automatically logged into the customer portal.

A screenshot of the 'Terms & Conditions' agreement screen. The title is 'Terms & Conditions'. Below the title, it says 'Please review and agree to our Terms and Conditions.' There is a link to the full version of the policies: 'https://www.tec.com/legal'. Below that, it says 'Here are just a few of our policies you should be familiar with:' followed by links for 'Terms & Conditions', 'Internet Acceptable Use Policy', and 'Privacy Policy'. At the bottom, there is a checkbox with the text 'I have reviewed and agree to Customer Portal - ILEC | TEC's Terms and Conditions.' and two buttons: a blue 'CANCEL' link and a purple 'CONTINUE' button.